



## **ALERT - IMPORTANT MAGNOLIA PROVIDER NOTIFICATION**

### **(1) PRIOR AUTHORIZATIONS PRIOR TO 1/1/11 (2) FILING CLAIMS DURING TRANSITION PERIOD (1/1/11-3/31/11)**

As Magnolia continues to work with both providers and our members to ensure a smooth transition into Magnolia Health Plan (Magnolia), we want our network providers to be reassured of our commitment to honoring prior authorizations (PA) which we given prior to January 1, 2011, as well and educating providers on honoring claims submitted during the transition period.

Prior to the launch of the Division of Medicaid's (DOM) Mississippi Coordinated Access Network (MississippiCAN) program on January 1, 2011, HealthSystems of Mississippi (HSM), along with DOM and other vendors, provide PA's for providers for services which overlapped or started after the launch of the MississippiCAN program. For any PA's that were issued for Magnolia members for timeframes on or after January 1, 2011, Magnolia will continue to honor them. Should your practice have any questions related to PA's, please contact Magnolia's Medical Management team at 1-866-912-6285.

**During the transition period of January 1, 2011, through March 31, 2011, Magnolia will honor all claims for medically necessary services even when PA's have not been obtained prior to services being rendered.** It is Magnolia's policy to require PA's for specific services that are rendered by in-network provider. The current listing of services requiring PA's is listed on Magnolia's website, [www.magnoliahealthplan.com](http://www.magnoliahealthplan.com). For out-of-network providers, all services are to have a PA so that we can (1) ensure continuity of care for our members, (2) ensure appropriate care coordination, and (3) provide an opportunity for outreach to out-of-network providers to become a part of the Magnolia network. We welcome the opportunity to work with providers to ensure claims are paid both timely and accurately during this period

We appreciate you and your practice being a part of the Magnolia provider network. Please feel free to contact our office at 1-866-912-6285 at your convenience should you have any additional concerns or questions. Our friendly, local staff will be happy to assist you.

**Magnolia Health Plan: 1-866-912-6285 or  
[www.MagnoliaHealthPlan.com](http://www.MagnoliaHealthPlan.com)**