

111 E. Capitol St. Suite 500 Jackson, MS 39201

Care Management Referrals for Magnolia Health

All Magnolia Healthmembers have access to Care Management services. Referrals from Providers can be made in any of the following ways:

- 1) Effective July 23, 2015, providers may log in to our Provider Portal and complete the Provider Referral Form for Care Management and Disease Management
- 2) Go to our website <u>www.magnoliahealth.com</u> and fill out the Provider Referral Form for Care Management and Disease Management which is located under the Practice Improvement Resource Center (PIRC) section and fax the completed form to 866.901.5813
- 3) Call Magnolia Health at 866.912.6285 Ext. 66415 to speak with the Care Management Department
- 4) Call Magnolia Health at 866.912.6285 and choose the Provider prompt to speak with a Provider Services Representative who can assist you.
- 5) For assistance with <u>Prior Authorizations</u>, call 866.912.6215 Ext. 66408 to speak with the Prior Authorization Department.

Magnolia Health Care Managers will contact the member and offer Care Management within 72 hours. Members who agree to Care Management services will be enrolled for the time necessary to address and stabilize the condition. Providers will be asked to provide a Plan of Care so our Care Management Team can target the Care Management to the specific needs of each member.



1-866-912-6285 TDD/TTY 1-877-725-7753

MagnoliaHealthPlan.com