

Healthy Moves


magnolia health™


magnolia health™
Mississippi Children's Health Insurance Program



What's your **asthma** action plan?

Do you have asthma? It's a disease that makes breathing difficult. If you have it, you should also have an asthma action plan. This is a plan you and your doctor make. The plan may show:

- What activities, allergens or irritants trigger your asthma
- What medicines you take

- When to take them
- What to do if your symptoms get worse

An asthma action plan can help you decide when you need to take quick-relief medicine. It can also help you decide when to call **911** or go to the emergency room.

We can help!

Disease management can help you manage long-term illnesses like asthma. Talk to your doctor.
Or call **1-866-912-6285** to learn more.

Photo by Getty Images



Is **your medication** covered?

Magnolia Health (Magnolia) wants plan members to get high-quality and cost-effective medications. We also want to make sure you get the right treatment for your condition. Not all drugs are covered. Some drugs may need to be approved before they are prescribed.

The Preferred Drug List (PDL) will tell you which drugs Magnolia covers. The list is updated regularly. You can find a copy online at **MagnoliaHealthPlan.com**. You can also call **1-866-912-6285** to find out if a drug is covered.

Your doctor or pharmacist can help you review the PDL. He or she can help you understand your medications.

How can we help you?

Magnolia can help you with many things. Do you have questions about what is covered? Do you need health information? Look on our website or call Member Services at **1-866-912-6285**. You can also call us if you need:

- A paper copy of anything on our website, **MagnoliaHealthPlan.com**
- Help finding a doctor
- Help making health appointments
- A copy of your member handbook
- An interpreter to help you at appointments or when calling Magnolia

Know your rights

As a member, there are things you can expect from your health plan. **These are your rights. Here are some of your rights as a member:**

- Getting all services that we provide
- Being treated with respect
- Knowing your medical data will be kept private
- Being able to get a copy of your medical record

There are also things your health plan expects from you. These are your responsibilities. Some of your responsibilities include:

- Asking questions if you don't understand your rights
- Keeping your scheduled appointments
- Having your member ID card with you at appointments
- Telling your doctor if you had care in an emergency room

There are more rights and responsibilities. You can read them all in your member handbook. If you need a paper copy of the handbook, call Member Services at **1-866-912-6285**.



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The reason for **your sneezin'**

Seasonal sneezing could mean allergies. Or it could be just another cold. How can you tell the difference? Here's a handy chart:

Symptom	Common to colds?	Common to allergies?
Body aches	Yes	No
Cough	Yes	Yes
Fever	Yes	No
Mucus is yellow or green	Yes	No
Runny nose, congestion or sneezing	Yes	Yes

Know your BMI

BMI stands for body mass index. It's a number that shows if you are at a healthy weight. There are many tools online to help you learn your BMI. You can find one here:

[cdc.gov/healthyweight/assessing/bmi/adult_bmi/english_bmi_calculator/bmi_calculator.html](https://www.cdc.gov/healthyweight/assessing/bmi/adult_bmi/english_bmi_calculator/bmi_calculator.html)

Someone at a normal weight will have a BMI between 18.5 and 24.9. A BMI greater than 25 is overweight. A BMI over 30 is obese.

Staying at a healthy weight is important. Being overweight puts you at risk for many problems. These can include heart disease, diabetes, joint and muscle pain, and more. If you have an unhealthy BMI, talk to your healthcare provider.

Safe use of painkillers

Pain is our body's way of telling us something is wrong. Pain helps us know there is a problem so that we can address it. When you have pain, you just want it to stop. Painkillers may help. But painkillers have side effects. It is important not to take too many. It is also important not to take them for too long.

The most common painkillers are available over the counter.

Examples include:

- Acetaminophen (Tylenol)
- Ibuprofen (Motrin, Advil)
- Naproxen (Aleve)

These pills are good for mild to moderate pain. The most common side effects are to the stomach. Problems include upset stomach, ulcers and bleeding.

Other painkillers must be prescribed by a doctor.

They include:

- Morphine
- Oxycodone (OxyContin, Percocet)
- Codeine
- Hydrocodone (Vicodin)

Your doctor may give you these pills after surgery or an injury. Side effects can include drowsiness, constipation and nausea. Painkillers can also slow your breathing and heart rate to dangerously low levels. Taking them for more than a few days can lead to addiction or overdose.

Do you have trouble managing your pain? Talk to your doctor.

He or she can help you find the safest way to manage your pain.



Sad or depressed?

Depression is a serious illness. Like other illnesses, it can be treated.

These are common signs of depression:

- Weight loss
- Feeling tired
- Anxiety
- Trouble concentrating
- Sleep troubles
- Headaches
- Stomach problems
- Heart racing

Talk with your provider if you have these symptoms. There are many ways to treat depression. And the only way to start feeling better is to start talking about it.

Call **1-866-912-6285** if you need help finding a provider or if you need someone to talk to.



Photo by Getty Images

3 ways we can help you

Magnolia can help you manage your health. Here are three services we offer our members.

- **Rides to medical appointments.** Please remember to call at least three days before you need a ride.
- **Care management.** Are you living with many illnesses or have a complex condition, such as cancer? Care management teams can help you learn how to care for yourself. The team can also help you get the best care possible.
- **Start Smart for Your Baby.[®]** This program is for women who are pregnant or just had a baby. It offers support, advice and other help.

To learn more about these services, call **1-866-912-6285**.



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Statement of Non-Discrimination

Magnolia Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, national origin, age, disability, sex, sexual orientation, gender, or gender identity. Magnolia Health does not exclude people or treat them differently because of race, color, religion, national origin, age, disability, sex, sexual orientation, gender, or gender identity.

Magnolia Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (18 point font or larger print, audio, accessible electronic formats, other formats)
- Provides free language services for those whose primary language is not English, such as:
 - Qualified Interpreters
 - Information written in other languages

If you need these services, contact Magnolia Health at 1-866-912-6285, Relay 711.

If you believe that Magnolia Health has failed to provide these services or discriminated in another way on the basis of race, color, religion, national origin, age, disability, sex, sexual orientation, gender, or gender identity, you can file a grievance with: Appeals Unit/ Appeals Coordinator, 111 E Capitol Street, Suite 500, Jackson, MS 39201, 1-866-912-6285, Relay 711, Fax 1-877-264-6519. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Magnolia Health is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1- 800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish:	Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Magnolia Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-866-912-6285, Relay 711.
Vietnamese:	Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Magnolia Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-866-912-6285, Relay 711.
Chinese:	如果您，或是您正在協助的對象，有關於Magnolia Health方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話1-866-912-6285, Relay 711。
French:	Si vous-même ou une personne que vous aidez avez des questions à propos d’Magnolia Health, vous avez le droit de bénéficier gratuitement d’aide et d’informations dans votre langue. Pour parler à un interprète, appelez le 1-866-912-6285, Relay 711.
Arabic:	إذا كان لديك أو لدى شخص تساعدك أسئلة حول Magnolia Health، لديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. للتحدث مع مترجم اتصل بـ 1-866-912-6285, Relay 711.
Choctaw:	Chim ayalhpísah ihokih Chishno kiyokmat kanah ish apíla ka, Magnolia Health imma ná ponaklo hachim ashah ihokma. Apíla hicha nán annówa ya chim annopa anóli akó hashísha hínah kat. Ahíkachih kiyoh. Annopa tishóli imanópolih chinnakma, holhtina yappa ipayah 1-866-912-6285, Relay 711.
Tagalog:	Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Magnolia Health, may karapatan ka na makakuha nang tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-866-912-6285, Relay 711.
German:	Falls Sie oder jemand, dem Sie helfen, Fragen zu Magnolia Health hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-866-912-6285, Relay 711 an.
Korean:	만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Magnolia Health에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-866-912-6285, Relay 711 로 전화하십시오.
Gujarati:	જે તમને અથવા તમે જેમની મદદ કરી રહ્યા હોય તેમને, Magnolia Health વિશે કોઈ પ્રશ્ન હોય તો તમને, કોઈ ખર્ચ વિના તમારી ભાષામાં મદદ અને માહિતી પ્રાપ્ત કરવાનો અધિકાર છે. દુભાષિયા સાથે વાત કરવા 1-866-912-6285, Relay 711 ઉપર કોલ કરો.

Japanese:	Magnolia Healthについて何かご質問がございましたらご連絡ください。ご希望の言語によるサポートや情報を無料でご提供いたします。通訳が必要な場合は、1-866-912-6285, Relay 711 までお電話ください。
Russian:	В случае возникновения у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Magnolia Health вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по телефону 1-866-912-6285, Relay 711.
Punjabi:	ਜੇ ਤੁਹਾਡੇ, ਜਾਂ ਤੁਹਾਡੀ ਮਦਦ ਲੈ ਰਹੇ ਕਿਸੇ ਵਿਅਕਤੀ ਦੇ ਮਨ ਵਿਚ Magnolia Health ਦੇ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹਨ. ਤਾਂ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਮੁਫਤ ਮਦਦ ਲੈਣ ਦਾ ਪੂਰਾ ਹੱਕ ਹੈ। ਦੁਬਾਰੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ 1-866-912-6285, Relay 711 'ਤੇ ਕਾਲ ਕਰੋ।
Italian:	Se lei, o una persona che lei sta aiutando, avesse domande su Magnolia Health, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l'1-866-912-6285, Relay 711.
Hindi:	आप या जिसकी आप मदद कर रहे हैं उनके, Magnolia Health के बारे में कोई सवाल हों, तो आपको बिना किसी खर्च के अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। किसी दुभाषिये से बात करने के लिए 1-866-912-6285, Relay 711 पर कॉल करें।
