

2026 CAHPS Survey Results

Patient Experience 4 Stars out of 5

Magnolia Health conducts an annual survey to understand members' healthcare experiences and ensure they receive high-quality care. The results show how members view the care provided by our network and the service they receive from the health plan.

Magnolia Health uses this feedback to improve care delivery. Because providers and staff play a key role in the member experience, we want to share these insights with you.

Patient Experience	★★★★★
Rating of Health Plan	★★★★★
Rating of Health Care	★★★★★
Getting Needed Care	★★★★★
Getting Care Quickly	★★★★★

Providers can help improve survey results by focusing on customer service, strengthening communication, and helping members stay connected to their providers and the health plan throughout the year.