





VBP Incentive Payment Program

Mississippi Outcomes for Maternal Safety (MOMS) Initiative





Meeting Agenda

- 1. Introductions
- 2. Overview of the MS Division of Medicaid VBP Program
- 3. MOMS Initiative Overview
- 4. MOMS Risk Assessment
- 5. ADT
- 6. Discharge Planning Best Practices
- 7. Incentive Payment Allocation
- 8. CCO MOMS Champion Direct Contact
- 9. Next Steps



MS VBP Program Overview

Program Launch: July 1, 2024

Objective: Incentivize high value care to improve health outcomes and quality for beneficiaries.

Incentives: Will be shared by CCOs with hospitals and providers.

Program Focus Areas:

1. Maternal Health

- Mississippi Outcomes for Maternal Safety (MOMS) Risk Assessment (Part A)
- MOMS Postpartum Timely Follow-up (Part B)
- Cesarean Birth (PC-02)

2. Mental Health

Antidepressant Medication Management: Continuation Phase Treatment (AMM-AD)

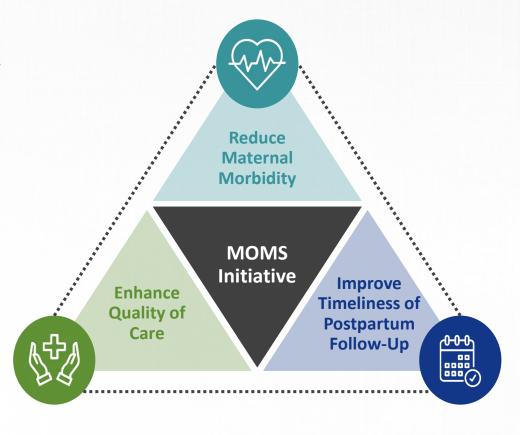
3. Metabolic Health

 Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications (SSD-AD)



MOMS Initiative Overview

- Severe Maternal Morbidity (SMM) includes the unexpected outcomes of labor and delivery that result in significant shortor long-term consequences to a woman's health. SMM has been increasing in prevalence and, in addition to poor health outcomes for women, cause increased medical costs.
- Mississippi's maternal morbidity rate is the highest in the nation.
- The Mississippi Outcomes for Maternal Safety (MOMS)
 Initiative aims to reduce SMM, improve quality of care and provide expectations for timing of outpatient follow-up.





MOMS Overview

- The MOMS Assessment evaluates the SMM risk of the patient and will be completed by the time of discharge based on the real-time condition of the patient using factors that have been proven to contribute to SMM.
- The MOMS Assessment will result in a numerical score depending on whether the patient qualifies for a variety of SMM markers.
- Based on the score, the patient will be assigned a MOMS risk level ranging from Level
 1 to Level 3, which will determine the timing of their initial postpartum follow-up visit.

MOMS Assessment prior to discharge

Risk Score Determined

Follow-up Appointment held based on level of risk



MOMS Overview: Process Flow

This includes placing all Level 1 members into care management



Hospital completes MOMS Risk Assessment to calculate MOMS Risk Level



Hospital completes discharge planning and warm hand-off of patient



Exchange
MOMS Risk
Level and
related health
information





CCO supports



Outpatient
Provider receives
member's MOMS
Risk Level and
schedules followup accordingly



Outpatient
Provider
completes initial
postpartum
follow-up visit
timely based on
MOMS Risk Level



MOMS Overview: Performance Measures

Performance of the MOMs Initiative will be evaluated in two parts:

Part A: MOMS Assessment Completion

Part A (Hospital Performance): MOMS
Assessment Completion-

Number of qualified patients for whom a completed assessment was conducted, and score was assigned at discharge following delivery.

Part B: Timely Postpartum Followup

Part B (*Postpartum Care Clinicians Performance*): Timely Postpartum
Follow-up –

Number of qualified patients that completed their initial postpartum follow-up visit within the requisite time frame based on their assigned MOMS score.



MOMS Overview: Reporting and HIE

Part A Reporting Guidance:

The MOMS Assessment completion will be captured by CCOs and DOM via reporting from the Health Information Exchange (HIE).

- Timely sharing of the MOMs Risk Level with the applicable outpatient provider is critical for all members, particularly those assessed at Level 1.
- The options for health information exchange are contingent upon the technological infrastructure utilized by hospitals and outpatient providers.
- HIE connectivity for hospitals is expected to be effective as of December 2024

During the initial program years, as hospitals and outpatient providers establish connections to the HIE, there is a possibility that alternative approaches beyond the HIE may be utilized for MOMS risk score transmission. In such cases, CCOs will track alternative methods of MOMS risk score transmission to ensure data completeness.

MOMS Overview: Assessment Form



MOMS Assessment Overview

- The MOMS assessment evaluates the SMM risk of the patient and is completed by the time of discharge.
- SMM has been increasing in prevalence and, in addition to poor health outcomes for women, cause increased medical costs.
- Mississippi's maternal morbidity rate is one of the highest in the nation.
- Maternal health is one of DOM's primary focus areas for the Value-Based Payment Incentive Program (MSDOM VBP). Key components of this program include:
 - MOMS Assessment
 - Risk Level Identification
 - Risk Guided Post Partum Follow-up

	Maternal Clinical Conditions a	nd C	omplications parametrizational
	Amniotic Fluid Embolism		Infection/Sepsis
	Anesthesia Complications		Injury
	Asthma		Multiple gestation
	Cardiac Diseases:		Placenta previa
	Cardiac valvular disease		Placental abruption
	Cardiomyopathy		Preexisting diabetes mellitus
	Chronic congestive heart failure		Previous cesarean birth
	Congenital heart disease		Pulmonary Disease
	Cerebrovasular accident		Renal Disease:
	HELLP Syndrome		Chronic renal disease
	Hemorrhage		Pregnancy-related renal disease
	Human immunodeficiency virus		Sickle cell disease
•••••	Hypertensive Diseases:		Surgical, Bladder, and Bowel Complications
	Preexisting hypertension		Systemic lupus erythematosus
	Gestational hypertension		Thrombotic Embolism
	Mild to moderate preeclampsia		Other Other conditions/complications that put the
	Severe preeclampsia		patient at a higher risk for negative outcomes
	Unspecified preeclampsia		Other relevant clinical diagnosis (enter here)
	On Specifical Processing States		
	Maternal Behavioral	Hea	th secret attitud and a
	Mental Health:		Substance Use:
	Mental Health: Suicidal ideation		
			Substance Use:
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Severe Maternal Morbidity Markers

The MOMS Assessment Form calculates a risk score based on:

- Clinical conditions and complications
- Behavioral Health conditions
- Substance Use conditions
- Social and environmental factors
- Post-delivery infant health outcomes

Demographic **Factors**

- Maternal age >35 or <20
- Black race
- Social determinants of health
- Substance use

Pregnancy-Related Factors

- Nulliparity
- Prior cesarean delivery

Pre-Existing Medical Diseases

- Obesity
- Diabetes mellitus
- Hypertension
- Renal insufficiency

Pre-Existing Cardiac Conditions

- Congenital heart disease
- LV dysfunction
- Hypertrophic cardiomyopathy
- Mechanical valve
- Severe mitral stenosis
- Symptomatic severe aortic stenosis
- Marfan syndrome
- · Bicuspid aortic valve
- Arrhythmia









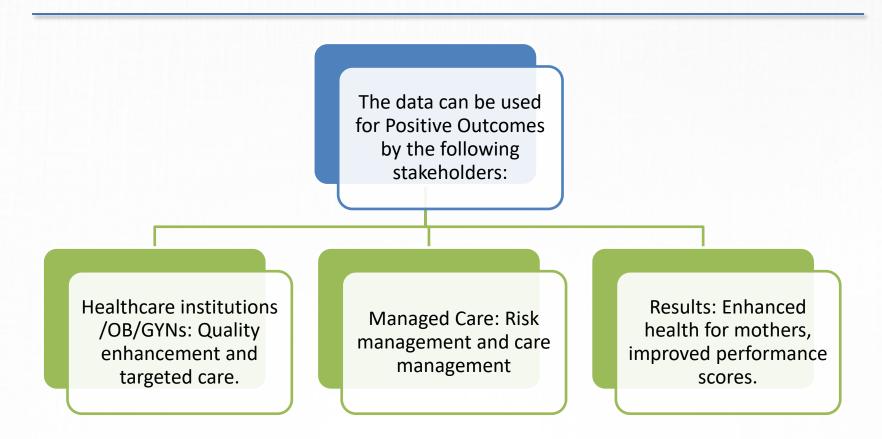
MOMS Risk Levels

Risk levels determine the urgency of the patient's initial postpartum follow-up visit.

- Level 1 patients must be seen within 5 calendar days post discharge.
- Level 2 patients within 10 calendar days post discharge.
- Level 3 patients within 30 calendar days post discharge.



Sharing the MOMS Risk Level



The MOMS Risk Level calculated is entered into the HL7 ADT message and transmitted to the outpatient clinic and used to facilitate scheduling the initial post-partum follow-up visit within the requisite time frame provided.



MOMS Risk Score Transfer: ADT Requirements



HL7 ADT Required MOMS Risk Score Location

The OBX segment of the ADT is specifically intended to transmit Observations/Results. The required methodology is to populate the OBX segment in the following way:

- The name of the assessment evaluation, "MOMS Risk Level" would be entered in OBX.3 (Observation Identifier Text).
- The numerical score would populate OBX.5, either "1", "2" or "3."
- OBX.2 would be hard-coded and set to "NM" for 'Numeric'.
- OBX.11 (Observation Result Status) is a required field and should be hard-coded as "F" (Final Results).
- OBX.14 would reflect the date and time of the discharge.

Example OBX ADT Segment:

OBX|1|NM|MOMS Risk Level||1||||F|||20240506095950

Link to documentation on the HL7 V2 standard - <u>HL7 Standards Product Brief - HL7 Messaging Standard Version</u> 2.5.1 | <u>HL7 International</u>

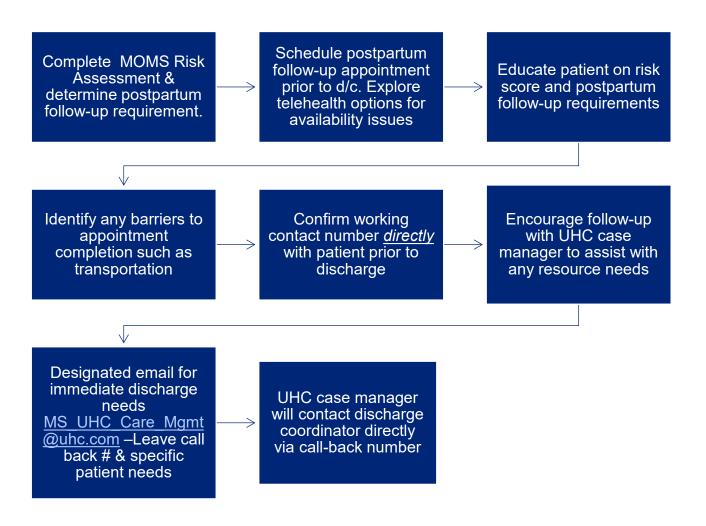




Discharge Planning



Discharge Planning- Hospital



Designated mailbox



MS UHC Care Mgmt@uhc.com

MTM- Link Mobile App

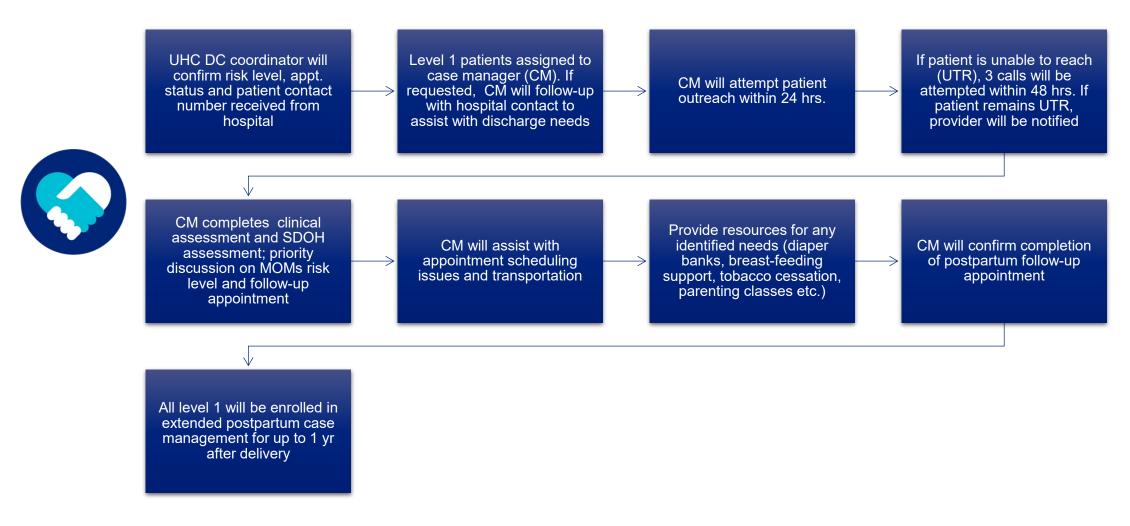


https://www.mtm-inc.net/an-easier-way-to-manage-your-rides-is-here-the-mtm-link-member-mobile-app/

Patients can download the MTM app and setup transportation

*MTM -3- day advanced notice required

Discharge Planning-UnitedHealthcare





Discharge Planning Best Practices

Discharge planning can be improved by making the process more streamlined through the following ways:

- i. Incorporating assessments into scheduled hospital workflows
- ii. Scheduling post-partum and pediatric follow-up appointments before discharge
- Provide comprehensive education on post-partum care and the importance of follow-up according to the patient's MOMS level
- iv. Assess resources needs and provide referrals as needed *before* discharge
- v. Ensure efficient warm handoff to post-partum support teams (i.e. post-partum care clinicians, nurse navigators, Care Managers)



Connecting with Care Management

- Care Managers/Transition of Care (CM/TOC) Coaches outreach hospital discharge planners for the most successful collaboration of post-discharge care.
- Hospital discharge planners may direct dial the assigned Care Manager when barriers arise or contact us via Provider Service Line by choosing the Care Management option.
- If assignment is unknown, hospital discharge planners can locate the Care Manager info in the Availity Care Coordination Portlet.
- Hospital staff can direct message questions and referrals to Care Management using our secure email: MHMS_CM_Referrals@MolinaHealthcare.com

Warm handoff are recommended for Level 1 Members and: When hospital staff encounter barriers with scheduling the post-partum follow-up within the risk level timeframe. The member/patient has significant social risk factors that could impact timely post-partum follow-up. Hospital discharge planners encountering barriers referring patients to community-based resources. Hospital discharge planners needs to alert and/or refer a member to Care Management.





Care Management MOMS Strategy

Care Management Support

- Will review the risk score received from discharge facility
- Will prioritize level 1 risk scores and make outreach to members
- Will collaborate with providers to ensure members are scheduled postpartum visit appointments based on their risk score:
 - Level 1 5 calendar days
 - Level 2 10 calendar days
 - Level 3 30 calendar days
- Will work with members to offer postpartum support, assistance including but not limited to scheduling Transportation, SDOH and Resource needs, and help members reach optimal perinatal health



Care Management Warm Hand-Off Approach

- Why is the MOMS Assessment Risk Score Warm Hand-Off Important
 - Ensures continuity of care for members
 - Fosters collaboration among healthcare team members
 - Engages members and encourages them to ask questions
 - Allows members to clarify information exchanged
 - Helps build positive relationships
- CCOs will have dedicated staff in place to receive warm hand-offs from hospitals.
 Hospitals will be able to call into the CCO and be connected to the care management department
- CCOs will conduct warm hand-offs to outpatient providers to ensure that timely postpartum appointments are scheduled
- Please see the Magnolia Health Contact slide for contact information

Overview of MOMS Responsibilities



MOMS Initiative Responsibilities

Hospital Responsibilities

- MOMS Assessment completion.
- Discharge planning and warm hand-off.
- Transfer of MOMS risk level to outpatient provider and CCO.
- Performance monitoring and improvement.

Outpatient Provider Responsibilities

- Receive MOMS Assessment results.
- Schedule timely follow-up appointments.
- Support patients to increase appointment completion.
- Performance monitoring and improvement.

MOMS Initiative

Collaborative Approach

CCO Responsibilities

- MOMS Implementation Plan.
- Collaboratively train relevant stakeholders.
- Support hospitals and providers through implementation and ongoing operations.
- Performance monitoring and improvement.
- Incentive payment sharing.

DOM Responsibilities

- Stakeholder engagement.
- Clear and timely communication.
- Performance evaluation and payment.
- Continuous improvement.



Incentive Allocation

Incentive Payment Allocation

Hospital

- \$250 Incentive
 - For each MOMS Assessment that is sent timely to the Health Plan
 - MOMS Assessment Risk Score is preferred to be sent via HIE

Outpatient provider

- \$250 Incentive
 - For each Postpartum Visit completed within the MOMS Assessment risk score timeframe
 - The Postpartum Visit must be filed on a claim
- Annual Measurement Year for the MOMS Assessment is based on the State Fiscal Year (July1 June 30)
- Annual incentive payment to be paid by the health plan at the end of the measurement year following final calculation and approval by the Division of Medicaid



MOMS Champions

UHC MOMS Champion

Kimberly Bollman kimberly.bollman@uhc.com Pam Hogan pamela_hogan@uhc.com

Magnolia MOMS Champion

Carrie Mitchell
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Magnolia Health Plan
1-866-912-6285
Press 2 for
Member Services

MOMS Champion
Direct Contacts

Molina MOMS Champion

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Terri Smith, DBH, LMSW, LPN
248-824-1315

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DOM Support and Collaboration

qipp@medicaid.ms.gov

DOM VBP Site

https://medicaid.ms.gov/value-based-incentives/

Includes Links to:

MOMS Assessment Overview MOMS Assessment Spreadsheet



How to Contact Magnolia Health Plan



Magnolia Health Plan 1-866-912-6285, select 2 for Member Services

Bridget Jordan, BSN, RN, CCM
OB Team Supervisor
brjordan@centene.com
601-383-8418

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Molina Healthcare of MS Care Management Contacts

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MOMS Additional Contacts

Case Management Contacts

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MOMS Feedback Survey Link

Your feedback is essential to support the seamless implementation of the program. This survey is designed to gather your insights regarding the training webinar and your hospital's next steps.

- The survey is comprised of 5 questions designed to be completed in less than 10 minutes.
- This survey link will remain open through February 28th

If you have any questions or require assistance while completing the survey, please contact David Paradiso, Senior Manager with Myers and Stauffer at: dparadiso@mslc.com.

https://mslc.qualtrics.com/jfe/form/SV_egI0sd8JsYl1vjo



Next Steps

We encourage hospitals and outpatient providers to:

- Click on the Training Poll/Survey Link and complete.
- Begin familiarizing teams with the MOMS scoring criteria and postpartum follow-up protocols.
- Prepare to integrate the MOMS Assessment into your EMR system and MOMS Risk Score into the ADT exchange for streamlined communication.
- A recording of todays training and slides will be posted on the DOM VBP webpage https://medicaid.ms.gov/value-based-incentives/.

Thank you for your commitment to advancing maternal health in Mississippi

