

Health Care Services		Percentage of Standard Prior Auth Requests Approved	Percentage of Standard Prior Auth Requests Denied	Percentage of Prior Auth Requests Approved After Appeal	Percentage of Prior Auth Requests Extended and Approved	Percentage of Expedited Prior Auth Request Approved	Percentage of Expedited Prior Auth Requests Denied	Average and Median Time Between Submission and Determination for Standard Prior Auth	Average and Median Time Between Submission and Decision for Standard Prior Auth	Other Information
Outpatient Services DME Home Health Outpatient Surgery Sleep Study Biopharmacy Drug Testing Vendor Genetic Testing & Counseling Orthotics Pain Management Hospice Services Transport Radiation Therapy Prosthetics Transplant Auditory Services Therapy Cochlear Implants & Surgery Stereotactic Radiosurgery Cardiac / Pulmonary Rehabilitation Hyperbaric Oxygen Therapy Inpatient Services (S&P)	Neuropsych Testing ABA Services BH BH PHP BH RTC MH Community Based services Day Treatment Intensive Outpatient Therapy Psych Testing Semaglutide Tirzepatide Hydrocodone Ciprofloxacin Therapy PT Therapy ST Therapy OT Lumbar Spine MRI Cervical Spine MRI Abdomen and Pelvis CT Brain CT Myocardial Perfusion MSK--Orthopedic and Spine Surgery	76.06%	18.11%	1.33%	4.04%	4.22%	1.66%	Average 91.98 hrs Median 50.28 hrs	Average 13.76 hrs Median 12.77 hrs	