

Member Information

*Required Field

| | | | | | |
|-------------|----------------------|---------------------------|----------------------|-------------------|--|
| First Name: | <input type="text"/> | MI: | <input type="text"/> | Last Name: | <input type="text"/> |
| Member ID*: | <input type="text"/> | Date of Birth (mmddyyyy): | <input type="text"/> | Telephone number: | <input type="text"/> - <input type="text"/> - <input type="text"/> |
| SSN: | <input type="text"/> | Mailing Address: | <input type="text"/> | | |
| City: | <input type="text"/> | State: | <input type="text"/> | Zip Code: | <input type="text"/> |

PCP Change Request - Please provide PCP Information

| | | | | | |
|--|--|----------------------------|----------------------|-----------|----------------------|
| Requested PCP Name | <input type="text"/> | NPI# | <input type="text"/> | | |
| Office Address: | <input type="text"/> | | | | |
| City: | <input type="text"/> | State: | <input type="text"/> | Zip Code: | <input type="text"/> |
| Office Phone: | <input type="text"/> - <input type="text"/> - <input type="text"/> | Effective Date (mmddyyyy): | <input type="text"/> | | |
| The effective date will be based upon the plan's selection/change policy. | | | | | |

Reason for Change from Assigned PCP - Choose all that apply. Select at least one.

- | | |
|---|--|
| <input type="checkbox"/> New Member - made 1st time selection | <input type="checkbox"/> Provider Location |
| <input type="checkbox"/> Already patient with requested PCP | <input type="checkbox"/> Association with hospital or medical group |
| <input type="checkbox"/> Requested PCP already sees family member | <input type="checkbox"/> Language/communication barriers |
| <input type="checkbox"/> Member Preference | <input type="checkbox"/> Wait time in provider office |
| <input type="checkbox"/> Member Moved | <input type="checkbox"/> Availability to get appointment. Access to care |
| <input type="checkbox"/> PCP Hours didn't fit member need | <input type="checkbox"/> Established relationship w/another |
| <input type="checkbox"/> Quality of Care | <input type="checkbox"/> Provider Request to Disenroll Member |
| <input type="checkbox"/> Provider Left Network | <input type="checkbox"/> Other |

Signature of Member or Authorized Representative

Date (mmddyyyy)

Print Name of Member or Authorized Representative

Directions: Please fax Member Change Data forms, with a copy of the member ID card, if available, to Magnolia Member Services Department at (877) 779-5219 or mail it to Magnolia Member Services, 1020 Highland Colony Parkway, Suite 502, Ridgeland, MS 39157. If you have questions about how to complete this form or want to make this request over the phone, please call the Magnolia Member Services Department, from 8 a.m. to 5 p.m. (CST), Monday through Friday, at (866) 912-6285, Mississippi Relay 711).

