

Wherever you go for care, make sure to bring a list of all medications you currently take!



For a ride to an urgent care clinic, Call a Magnolia Case Manager at 1-866-912-6285 as soon as you can, so they can help coordinate transportation.

Note: Magnolia cannot coordinate a ride to an emergency room. If you have a life-threatening medical emergency, call 911.

For a regular medical appointment, please call at least three days ahead of your scheduled appointment time.

Magnolia Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, national origin, age, disability, sex, sexual orientation, gender, or gender identity. Magnolia Health does not exclude people or treat them differently because of race, color, religion, national origin, age, disability, sex, sexual orientation, gender, or gender identity.

If you, or someone you're helping, has questions about Magnolia Health, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-866-912-6285, Relay 711.

Magnolia Health provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (18 point font or larger print, audio, accessible electronic formats, other formats).

Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Magnolia Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-866-912-6285, Relay 711.

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Magnolia Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyên với một thông dịch viên, xin gọi 1-866-912-6285, Relay 711.



111 East Capitol St., Suite 500 Jackson, Mississippi 39201



# Urgent Care or Emergency Room

WHERE SHOULD YOU GO?



1-866-912-6285 **Relay 711** 

MagnoliaHealthPlan.com

# ALWAYS CALL YOUR PRIMARY CARE PROVIDER (PCP) FIRST. YOU SHOULD SEE YOUR PCP AT LEAST ONCE A YEAR.

# Urgent Care

Urgent care clinics should be used for non-emergencies when your PCP is unavailable, including:

Flu, colds, sore throats and earaches

- A sprain or strain
- A cut or scrape not requiring stitches
- To get more medicine or have a prescription refilled
- Diaper rash

For non-emergencies, you can always call your PCP or Magnolia Health's Nurse Advice Line for help.



# ER Emergency Room

The emergency room should be used for serious emergencies only, including:

- Broken bones
- Gun or knife wounds
- Bleeding that will not stop
- Miscarriage/pregnancy with vaginal bleeding
- Severe chest pain or heart attack
- Drug overdose
- Poisoning
- Bad burns
- Shock (you may sweat, feel thirsty or dizzy or have pale skin)
- Convulsions or seizures
- Trouble breathing
- Suddenly unable to see, move or speak



# If your symptoms ARE life threatening, don't waste your time. Call 911 immediately.

Visit any of these urgent care clinics for fast, high-quality care that will have you feeling better in no time.

#### **Adams County**

Alcorn Family Clinic 15 Campus Drive Natchez, MS 39120 M-Thurs 8 AM-5 PM Fri 8 AM-4 PM 601.304.4375

## **Covington County**

**FamilyCare Express** 3275 Hwy 49 Collins, MS 39428 M-Fri 8 AM-7 PM Sat 9 AM-3 PM Sun 1 PM-5 PM 601.765.6292

#### **Forrest County**

Hutton Healthcare Services/Clinic 2737 Oak Grove Road Hattiesburg, MS 39402 M-W-F 10 AM-8 PM 601.336.7253

#### Minor Care

223 South 27th Ave. Hattiesburg, MS 39401 M-Sun 7 days a week 10 AM-10 PM 601.450.3030

#### St. Michael's Urgent Care

3700 East Hardy Street # 10 Hattiesburg, MS 39401 M-F 8 AM-9 PM Sat-Sun 9AM-9PM 601.602.2014

## Hancock County

Diamond Med Family Practice 4540 Shepherd Square Diamond Head, MS 39571 M-Thurs 8-4:30 Friday 8-12 228.255.8216

# **Harrison County**

**Orange Grove Urgent Care** 10556 Hwy 49 Gulfport, MS 39503 M-Sat 9 AM-9 PM 228.539.2399

# Southern Family Urgent

**Care** 1212 E. Pass Rd Gulfport, MS 39507 M-F 8:30 AM-5 PM 228.896.7108

## **Jackson County**

#### Ocean Springs Urgent Care

1514 Bienville Blvd Ocean Springs, MS 39564 M-Sat 8 AM-8 PM Sun 9 AM-6 PM 228.382.9222

## Pascagoula Pediatric Care Center

4105 Hospital St, #103 Pascagoula, MS 39581 M-Fri 8:30 AM-5 PM Sat 9 AM - Noon 228.762.9595

#### Pascagoula Urgent Care

2210 Denny Ave Pascagoula MS 39567 M-Sun 8 AM-7 PM 228.372.6040

#### **Jones County**

South Central Urgent Care Clinic 1430 Jefferson Street Laurel, MS 39440 M-F 8 AM-8 PM Sat 8 AM-6 PM Sunday 8 AM-6 PM 601.425.2273

#### Sandersville Family Clinic

are 109 N. Front Street Sandersville, MS 39477 M-F 8 AM-4:30 PM 601.426.7603

#### The Q LLC

235 S 14th Ave Laurel, MS 39440 M-F 8 AM-6 PM 601.651.2830

#### Lamar County

Lumberton Family Health Center

598 W. 11th Ave. Lumberton, MS 39455 M-F 8 AM-5:30 PM 601.796.4215

#### Pearl River County

#### Immediate Care Clinic Carriere

6941 Hwy 11 North, Suite A Carriere, MS 39426 M-F 8 AM-7 PM Sat 9 AM-5 PM Closed on Sun 601.749.3776

#### Picayune Urgent Care

422 Memorial Blvd Picayune, MS 39466 M-Sat 8 AM-7 PM Sun 9 AM-6 PM

#### Warren County

601.798.2151

#### Vicksburg Special Care Clinic

3857-4125 Pemberton Sq Blvd Vicksburg, MS 39180 M-Fri 8 AM-5 PM 601.638.8600

> 24/7 Nurse Advice Line 1-866-912-6285 Relay 711